Telecom Management system

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Project Description:

The main intention of introducing this system is to reduce the manual work at telephone department offices. Every sort of task is performed by the system, such as registering different types of applications, enquiries, and complaints etc. reducing mush paper work and burden of file storage. Also, the latest information is right available for the officials and executives wherever they require. the system also facilitates the customer to enquire about their application progress, bills and directory enquiries such as enquiry by telephone, by name etc.

There are a lot of benefits to the organization by placing the system at their offices bill payment centers, E-sea centers. At the same time the customers are also benefited using this system. They can get latest information they require within no time

ER Diagram Link:

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Schema Link:

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